

Austen Quarry Complaints Register

2023		
Dec-23		
Nov-23		
Oct-23	0	
Sep-23	0	
Aug-23	0	
Jul-23	0	
Jun-23	0	
May-23	0	
Apr-23	0	
Mar-23	1	Complaint raised by local resident re early morning truck noise. Road is 24 hour truck route. Quarry Manager met with resident and advised that next round of the quarry's noise monitoring would include additional monitoring at the property + the quarry will install additional signage at the quarry to remind heavy vehicles to minimize speed over the bridge near the property.
Feb-23	0	
Jan-23	1	Due to delayed blast, Neighbour called the quarry as he was home and felt the blast. Neighbour advised it was a courtesy call. Quarry staff advised blast was late due to operational issues on site and that the monitors showed that there had been no trigger at the existing monitoring sites, however a monitor would be located at his property for the next blast. Monitor placed next blast (24.02.2023) - no trigger recorded for the monitor at the property.
2022		
Dec-22	0	
Nov-22	0	
Oct-22	0	
Sep-22	0	
Aug-22	0	
Jul-22	0	
Jun-22	0	
May-22	0	
Apr-22	1	Community member advised quarry of a truck he believed was travelling fast on Jenolan Caves Rd. Community member thanked for his notification. Matter notified internally.
Mar-22	0	
Feb-22	0	
Jan-22	1	Complaint registered at EPA re possible discharge in Cox's River over Christmas period. Investigated by Quarry and found not to be from Austen Quarry. EPA advised accordingly
2021		
Dec-21	0	
Nov-21	0	
Oct-21	0	
Sep-21	0	
Aug-21	0	
Jul-21	0	
Jun-21	0	
May-21	0	
Apr-21	0	
Mar-21	1	Community member advised quarry of a near miss with a tipper truck on Jenolan Caves Rd. Matter followed up and community member advised
Feb-21	0	
Jan-21	0	
2020		
Dec-20	0	
Nov-20	0	
Oct-20	0	

Sep-20		0	
Aug-20		0	
Jul-20		0	
Jun-20	0		
May-20	0		
Apr-20	0		
Mar-20		0	
Feb-20		0	
Jan-20		0	
2019			
Dec-19		0	
Nov-19		0	
Oct-19		0	
Sep-19	0		
Aug-19	0		
Jul-19	0		
Jun-19		0	
May-19		0	
Apr-19		0	
Mar-19		0	
Feb-19		0	
Jan-19		0	
2018			
Dec-18		0	
Nov-18		0	
Oct-18		0	
Sep-18	0		
Aug-18	0		
Jul-18	0		
Jun-18		0	
May-18		0	
Apr-18		0	
Mar-18		0	
Feb-18		0	
Jan-18		0	
2017			
Dec-17		0	
Nov-17	1		Noisy truck on Jenolan Caves road
Oct-17		1	
Sep-17	0		
Aug-17	0		
Jul-17	0		
Jun-17		0	
May-17		0	
Apr-17		0	
Mar-17		0	
Feb-17		0	
Jan-17		0	
2016			
Dec-16		0	
Nov-16		0	
Oct-16		0	
Sep-16	0		
Aug-16	0		
Jul-16	0		
Jun-16		0	
May-16		0	
Apr-16		0	
Mar-16		0	
Feb-16		0	

Jan-16	0	
2015		
Dec-15	0	
Nov-15	0	
Oct-15	0	
Sep-15	0	
Aug-15	0	
Jul-15	0	